



ISO 9001 INTRODUCTION

COURSE CODE: ISO-1

LEVEL: Intermediate to Advanced

LANGUAGE: English

OVERVIEW

ISO 9001 is a set of international standards for quality management systems (QMS) developed by the International Organization for Standardization (ISO). The ISO 9001 standard provides a framework for organizations to establish, implement, maintain, and continually improve their quality management systems.

The primary goal of ISO 9001 is to enhance customer satisfaction by ensuring that an organization consistently provides products and services that meet customer and regulatory requirements. The standard is applicable to a wide range of industries and types of organizations, regardless of their size or the nature of their products or services.

LEARNING OBJECTIVES

Upon successful completion of this training course, the participants will be able to:

- Understand the main concepts and definitions related to quality
- Understand the structure and elements of a QMS based on the requirements of ISO 9001

COURSE DURATION

1 day (9am—5pm)

Tea Breaks: 10:30am & 3:30pm

Lunch: 1:00pm-2:00pm

Note: Please contact our office for Training Date or visit our website for details (www.zohlgroup.com/mdc)

METHODOLOGY

This program will be conducted with:

- Interactive Lectures using PowerPoint presentation
- Discussions
- Practical Exercise
- Case Study
- Video Presentation

TARGET AUDIENCE

- Individuals seeking a simplified introduction to quality, quality management, and ISO 9001
- Consultants, advisors, and professionals wishing to get acquainted with ISO 9001 requirements for a QMS
- Personnel responsible for managing, maintaining, and improving the quality of the products and services in an organization
- Professionals aspiring to pursue a career in quality management

LOCATION

ONLINE and/or Mindset Discovery Center™@ZOHL, M2-6

08, Level 6, 8trium Tower 2, Bandar Sri Damansara, Kuala Lumpur (other Regions please contact our office)

CERTIFICATION

- None
- Participants will be issued a Certificate of Attendance/Accomplishment upon successful completion of this training program. Full attendance is a pre-requisite.

EXAMINATION

None

PRE-REQUISITES

There are no particular pre-requisites for this certification.

COURSE CONTENT

- **Training course objectives and structure**
- **Standards and regulatory frameworks**
- **Fundamental concepts and principles of quality management**
- **An overview of ISO 9001 requirements — Clauses 4 to 10**
- **Preparation for the certification audit**
- **Closing of the training course**

Note: Course Content subject to further review

COURSE FEE

RM1,685.40 per person incl. 6% SST

(Fee inclusive of Course Material, Attendance Certificate, Professional Certificate, Exam Fees and Meals)

WHY PECB?

PECB continuously publishes topmost innovative training courses through its best experts in the field for the provision of education and certification services. PECB's expertise is in multiple fields, with a special emphasis in:

Information Security & Resiliency

- Information Security
- Continuity, Resilience and Recovery

GRC and Privacy

- Governance, Risk, and Compliance
- Privacy and Data Protection
- Anti-Bribery

Quality and Sustainability

- Quality and Service Management
- Sustainability
- Health and Safety

Customized In-House Training Program is available in the following areas:
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 CALL US FOR DETAILS or VISIT OUR WEBSITE AT WWW.ZOHLGROUP.COM



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REGISTRATION FORM

Participant#1: _____

Position: _____

IC No: _____

Participant#2: _____

Position: _____

IC No: _____

Training Date: _____

Training Venue: _____

Organization: _____

Address: _____

Contact Person: _____

Position: _____

Tel: _____

Fax: _____

Email: _____

Company Website: _____

PAYMENT	TICK
CASH	<input type="checkbox"/>
CHEQUE	<input type="checkbox"/>
HRDC CLAIM	<input type="checkbox"/>

*Please make your cheque payable to:

ZOHL Consultancy Sdn Bhd



Account No:
514392303373

Please fax your bank-in slip to 03.6279.0663 or scan your bank-in slip and email to training@zohlgroup.com

Signature & Company Stamp

Note:

- Date & venue of seminar subject to changes
- Kindly apply for HRDCorp Grant at least 2 days before seminar.
- Registration cancelled 7 days prior to the event is subject to RM100 service charge per participant
- No refunds for notice received less than 7 days prior to the event. A substitution may be made at any time at no extra charge.
- Program content may change subject to revision by our consultants from time to time.

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