

## ISO 9001 FOUNDATION

### COURSE CODE: ISO-2

LEVEL: Intermediate

LANGUAGE: English

### OVERVIEW

ISO 9001 Foundations is a two-day training courses which focuses on the concepts of quality and quality management, and provides an overall explanation of ISO 9001 requirements for a quality management system (QMS). In this training course, you will be acquainted with the various aspects of a QMS based on ISO 9001, such as the role of top management, risks and opportunities, quality policy, processes that shape product and service provision activities, requirements for performance evaluation, and the importance of continual improvement.

### LEARNING OBJECTIVES

Upon successful completion of this training course, the participants will be able to:

- Describe the quality management concepts, principles, and definitions
- Explain the main ISO 9001 requirements for a quality management system
- Identify potential actions and approaches that organizations can use to achieve conformity to ISO 9001

### COURSE DURATION

2 days (9am—5pm)

Tea Breaks: 10:30am & 3:30pm

Lunch: 1:00pm-2:00pm

**Note:** Please contact our office for Training Date or visit our website for details ([www.zohlgroup.com/mdc](http://www.zohlgroup.com/mdc))

### METHODOLOGY

This program will be conducted with:

- Interactive Lectures using PowerPoint presentation
- Discussions
- Practical Exercise
- Case Study
- Video Presentation

### TARGET AUDIENCE

- Managers and consultants seeking to know more about quality management
- Professionals wishing to get acquainted with ISO 9001 requirements for a QMS
- Individuals engaged in or responsible for quality management activities in their organization
- Individuals wishing to pursue a career in quality management

### LOCATION

ONLINE and/or Mindset Discovery Center™@ZOHL, M2-6-08, Level 6, 8trium Tower 2, Bandar Sri Damansara, Kuala Lumpur (other Regions please contact our office)

### CERTIFICATION & EXAMINATION

- First, a candidate needs to complete the PECB ISO 9001 Foundation training course. Then, they need to take the exam and after successfully passing the exam, candidates will be able to apply for the "PECB Certificate Holder in ISO 9001 Foundation" certificate. This is an entry-level credential.
- There are no prerequisites on professional or management system project experience required. Thus, following the training course, passing the exam and applying for the certificate are the only certificate program requisites that certificate holders shall meet before obtaining the certificate.
- Participants will be issued a Certificate of Attendance/Accomplishment upon successful completion of this training program. Full attendance is a pre-requisite.

### PRE-REQUISITES

There are no particular pre-requisites for this certification.

### COURSE CONTENT

- **Day 1: Introduction to quality concepts, QMS, and clauses 4-6 of ISO 9001**
- **Day 2: Clauses 7-10 of ISO 9001 and certificate exam**

**Note:** Course Content subject to further review

### COURSE FEE

**RM2,809** per person incl. 6% SST

(Fee inclusive of Course Material, Attendance Certificate, Professional Certificate, Exam Fees and Meals)

### WHY PECB?

PECB continuously publishes topmost innovative training courses through its best experts in the field for the provision of education and certification services. PECB's expertise is in multiple fields, with a special emphasis in:

Information Security & Resiliency

- Information Security
- Continuity, Resilience and Recovery

GRC and Privacy

- Governance, Risk, and Compliance
- Privacy and Data Protection
- Anti-Bribery

Quality and Sustainability

- Quality and Service Management
- Sustainability
- Health and Safety

Customized In-House Training Program is available in the following areas:

Accounting & Finance | Administrative Skills | Career Development | Human Resources | Personal Development | Sales & Marketing | Leadership & Management | Workplace Essentials | Digital & Social Media Marketing | Cust Svc | SCM | Entrepreneurship | Soft Skills | HSE | Engineering | Telecoms | ICT | ISO | PM | TQM

CALL US FOR DETAILS or VISIT OUR WEBSITE AT [WWW.ZOHLGROUP.COM](http://WWW.ZOHLGROUP.COM)

## ISO 9001 FOUNDATION

### HRDF SBL KHAS

Claimable under HRDF SBL KHAS Scheme (for Companies contributing to HRDF)

### REGISTRATION METHOD

1. **Online:** <https://mdc.zohlgroupp.com/certification-programs-registration/> OR
2. Download this brochure at: <https://mdc.zohlgroupp.com/certification-programs/> and fill up the required information. Then please fax to: 03.6279.0663
3. Or contact our office at: 03.6279.9276 / 013.398.1038

### FACILITATOR



**NG SOON KIANG** (CARL) is a Bachelor Degree holder of Chemistry with Minor in Management. He started his career as Production Shift Supervisor in a US based medical glove manufacturer before moving to R&D line in an Australian glove manufacturer as an R&D Chemist over a total of 8 years. He then served as Senior Chemist in Quality Control Laboratory in Metal Smelting for 8 years and later moved to Wood-based Manufacturing Sdn. Bhd. as an R&D Manager.

The 16 years experience in science and technology has strengthened his grasp in both analytical thinking and quality practices. His conscience for quality products was nurtured through US FDA audits on medical products. He has codeveloped a patented (patented in USA) hydrogel coating for surgical gloves. He has also developed pre-curing formulations for latex which was later used in the production of examination gloves with a capacity of 500,000 pieces per day. The time in MIECO was spent developing formulations for particleboard and paper laminates.

He held the position of head of department of R&D, EHS and Regulatory Affairs in Wood-based Manufacturing Sdn Bhd. During 2007 and 2008, he was the head of QA/QC department responsible for incoming, in-process and outgoing quality while attending to quality complaints. Since 2007 he has become the Management Representative for QMS, EMS, OHSAS, JIS and PEFC-CoC. He clocked over 450 hours of external training mostly under CIDB. He has just been certified by HRDF as a certified trainer. The list of subjects specialized include:

- ISO 9001:2015 Awareness | ISO 9001:2015 Internal Auditor
- Risk Management | Time Management
- 7 QC Tools
- Chemical Spill & Splash Handling
- Scheduled Waste Management
- Personal Protection Equipment
- Facilities Management
- Building Services & Management
- and research publications.

\*Note: Trainer availability is subject to change

### REGISTRATION FORM

Participant#1: \_\_\_\_\_

Position: \_\_\_\_\_

IC No: \_\_\_\_\_

Participant#2: \_\_\_\_\_

Position: \_\_\_\_\_

IC No: \_\_\_\_\_

Training Date: \_\_\_\_\_

Training Venue: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Position: \_\_\_\_\_

Tel: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Company Website: \_\_\_\_\_

PAYMENT	TICK
CASH	
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HRDC CLAIM	

\*Please make your cheque payable to:

**ZOHL Consultancy Sdn Bhd**



Account No:  
**514392303373**

Please fax your bank-in slip to 03.6279.0663 or scan your bank-in slip and email to [training@zohlgroupp.com](mailto:training@zohlgroupp.com)

Signature & Company Stamp

#### Note:

- Date & venue of seminar subject to changes
- Kindly apply for HRDCorp Grant at least 2 days before seminar.
- Registration cancelled 7 days prior to the event is subject to RM100 service charge per participant
- No refunds for notice received less than 7 days prior to the event. A substitution may be made at any time at no extra charge.
- Program content may change subject to revision by our consultants from time to time.

Customized In-House Training Program is available in the following areas:  
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