



# ISO 9001 LEAD IMPLEMENTER

## COURSE CODE: ISO-3

LEVEL: Intermediate

LANGUAGE: English

## OVERVIEW

The PECB ISO 9001 Lead Implementer is a five-day training course that aims to help you develop the competence necessary to establish, implement, operate, maintain, and continually improve a QMS. This training course aims to equip you with in-depth knowledge on ISO 9001 requirements, as well as the best practices and approaches used for the implementation and subsequent maintenance of a QMS.

By attending this training course, you can help organizations utilize a structured and evidence-based approach for managing the quality of their products and services. Apart from this, you will also learn about the importance of customer focus and benefits of setting the foundations of an organizational culture which enables and supports quality.

The training course is followed by a certification exam. If you pass, you can apply for the "PECB Certified ISO 9001 Lead Implementer" credential. UKAS accredited and internationally recognized, the "PECB ISO 9001 Lead Implementer" certificate validates your competence to implement a QMS based on the requirements of ISO 9001.

## LEARNING OBJECTIVES

Upon successful completion of this training course, the participants will be able to:

- Explain the fundamental concepts and principles of a quality management system (QMS) based on ISO 9001
- Interpret the requirements of ISO 9001 for a QMS from the perspective of an implementer
- Initiate and plan the implementation of a QMS based on ISO 9001, by utilizing PECB's IMS2 Methodology and other best practices
- Support an organization in operating, maintaining, and continually improving a QMS based on ISO 9001
- Prepare an organization to undergo a third-party certification audit

## COURSE DURATION

5 days (9am—5pm)

Tea Breaks: 10:30am & 3:30pm

Lunch: 1:00pm-2:00pm

**Note:** Please contact our office for Training Date or visit our website for details ([www.zohlgroup.com/mdc](http://www.zohlgroup.com/mdc))

## METHODOLOGY

This program will be conducted with:

- Interactive Lectures using PowerPoint presentation
- Discussions
- Practical Exercise

- Case Study
- Video Presentation

## TARGET AUDIENCE

The ISO 9001 Lead Implementer training course is intended for:

- Personnel responsible for maintaining and improving the quality of the products and services of the organization
- Personnel responsible for meeting customer requirements
- Consultants, advisors, professionals wishing to obtain in-depth knowledge of ISO 9001 requirements for a QMS
- Professionals wishing to acquaint themselves with PECB's IMS2 Methodology for implementing a QMS
- Individuals responsible for maintaining the conformity of QMS to ISO 9001 requirements
- Members of QMS implementation and operation teams
- Individuals aspiring to pursue a career in quality management

## LOCATION

ONLINE and/or Mindset Discovery Center™@ZOHL, M2-6-08, Level 6, 8trium Tower 2, Bandar Sri Damansara, Kuala Lumpur (other Regions please contact our office)

## CERTIFICATION & EXAMINATION

The "PECB Certified ISO 9001 Lead Implementer" exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). It covers the following competency domains:

### Domain 1

- Fundamental principles and concepts of a quality management system

### Domain 2

- Initiation of a QMS implementation

### Domain 3

- Planning of a QMS implementation based on ISO 9001

### Domain 4

- Implementation of a QMS based on ISO 9001

### Domain 5

- Monitoring and measurement of a QMS based on ISO 9001

### Domain 6

- Continual improvement of a QMS based on ISO 9001

### Domain 7

- Preparation for a QMS certification audit

Customized In-House Training Program is available in the following areas:

**Accounting & Finance | Administrative Skills | Career Development | Human Resources | Personal Development | Sales & Marketing | Leadership & Management | Workplace Essentials | Digital & Social Media Marketing | Cust Svc | SCM | Entrepreneurship | Soft Skills | HSE | Engineering | Telecoms | ICT | ISO | PM | TQM |**

CALL US FOR DETAILS or VISIT OUR WEBSITE AT [WWW.ZOHLGROUP.COM](http://WWW.ZOHLGROUP.COM)



## ISO 9001 LEAD IMPLEMENTER

### COURSE CONTENT

**Day 1:** Introduction to ISO 9001 and the initiation of a QMS implementation

- Training course objectives and structure
- Overview of ISO, management systems, and ISO 9000 family
- Introduction to quality and QMS based on ISO 9001
- Initiation of the QMS implementation
- Leadership and commitment
- Quality policy
- Roles, responsibilities, and authorities

**Day 2:** Implementation plan of a QMS

- Context of the organization
- QMS scope
- Actions to address risks and opportunities
- Quality objectives
- Change management
- Resources
- Competence

**Day 3:** Implementation of a QMS

- Awareness and communication
- Management of documented information
- Requirements for products and services
- Design and development of products and services
- Outsourcing
- Production and service provision
- Monitoring, measurement, analysis, and evaluation

**Day 4:** QMS monitoring, continual improvement, and preparation for the certification audit

- Internal audit
- Management reviews
- Nonconformities and corrective actions
- Continual improvement
- Preparation for the certification audit
- Closing of the training course

**Day 5:** Certification Exam

### COURSE FEE

**RM4,494.40** per person incl. 6% SST

(Fee inclusive of Course Material, Attendance Certificate, Professional Certificate, Exam Fees and Meals)

### HRDF SBL KHAS

Claimable under HRDF SBL KHAS Scheme (for Companies contributing to HRDF)

### REGISTRATION METHOD

1. **Online:** <https://mdc.zohlgroup.com/certification-programs-registration/> OR
2. Download this brochure at: <https://mdc.zohlgroup.com/certification-programs/> and fill up the required information. Then please fax to: 03.6279.0663
3. Or contact our office at: 03.6279.9276 / 013.398.1038

### FACILITATOR



**NG SOON KIANG** (CARL) is a Bachelor Degree holder of Chemistry with Minor in Management. He started his career as Production Shift Supervisor in a US based medical glove manufacturer before moving to R&D line in an Australian glove manufacturer as an R&D Chemist over a total of 8 years. He then served as Senior Chemist in Quality Control Laboratory in Metal Smelting for 8 years and later moved to Wood-based Manufacturing Sdn. Bhd. as an R&D Manager.

The 16 years experience in science and technology has strengthened his grasp in both analytical thinking and quality practices. His conscience for quality products was nurtured through US FDA audits on medical products. He has co-developed a patented (patented in USA) hydrogel coating for surgical gloves. He has also developed pre-curing formulations for latex which was later used in the production of examination gloves with a capacity of 500,000 pieces per day. The time in MIECO was spent developing formulations for particleboard and paper laminates.

He held the position of head of department of R&D, EHS and Regulatory Affairs in Wood-based Manufacturing Sdn Bhd. During 2007 and 2008, he was the head of QA/QC department responsible for incoming, in-process and outgoing quality while attending to quality complaints. Since 2007 he has become the Management Representative for QMS, EMS, OHSAS, JIS and PEFC-CoC. He clocked over 450 hours of external training mostly under CIDB. He has just been certified by HRDF as a certified trainer. The list of subjects specialized include:

- ISO 9001:2015 Awareness | ISO 9001:2015 Internal Auditor
- Risk Management | Time Management
- 7 QC Tools
- Chemical Spill & Splash Handling
- Scheduled Waste Management
- Personal Protection Equipment
- Facilities Management
- Building Services & Management
- and research publications.

\*Note: Trainer availability is subject to change

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## ISO 9001 LEAD IMPLEMENTER

### REGISTRATION FORM

**Participant#1:** \_\_\_\_\_

Position: \_\_\_\_\_

IC No: \_\_\_\_\_

**Participant#2:** \_\_\_\_\_

Position: \_\_\_\_\_

IC No: \_\_\_\_\_

**Training Date:** \_\_\_\_\_

**Training Venue:** \_\_\_\_\_

**Organization:** \_\_\_\_\_

Address: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Position: \_\_\_\_\_

Tel: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Company Website: \_\_\_\_\_

PAYMENT	TICK
CASH	<input type="checkbox"/>
CHEQUE	<input type="checkbox"/>
HRDC CLAIM	<input type="checkbox"/>

\*Please make your cheque payable to:

**ZOHL Consultancy Sdn Bhd**



Account No:  
**514392303373**

Please fax your bank-in slip to 03.6279.0663 or scan your bank-in slip and email to [training@zohlgroup.com](mailto:training@zohlgroup.com)

Signature & Company Stamp

**Note:**

- Date & venue of seminar subject to changes
- Kindly apply for HRDCorp Grant at least 2 days before seminar.
- Registration cancelled 7 days prior to the event is subject to RM100 service charge per participant
- No refunds for notice received less than 7 days prior to the event. A substitution may be made at any time at no extra charge.
- Program content may change subject to revision by our consultants from time to time.

### REGISTRATION FORM

**Participant#3:** \_\_\_\_\_

Position: \_\_\_\_\_

IC No: \_\_\_\_\_

**Participant#4:** \_\_\_\_\_

Position: \_\_\_\_\_

IC No: \_\_\_\_\_

**Training Date:** \_\_\_\_\_

**Training Venue:** \_\_\_\_\_

**Organization:** \_\_\_\_\_

Address: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Position: \_\_\_\_\_

Tel: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Company Website: \_\_\_\_\_

PAYMENT	TICK
CASH	<input type="checkbox"/>
CHEQUE	<input type="checkbox"/>
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